



Informatics

April 30, 2009

April Activity

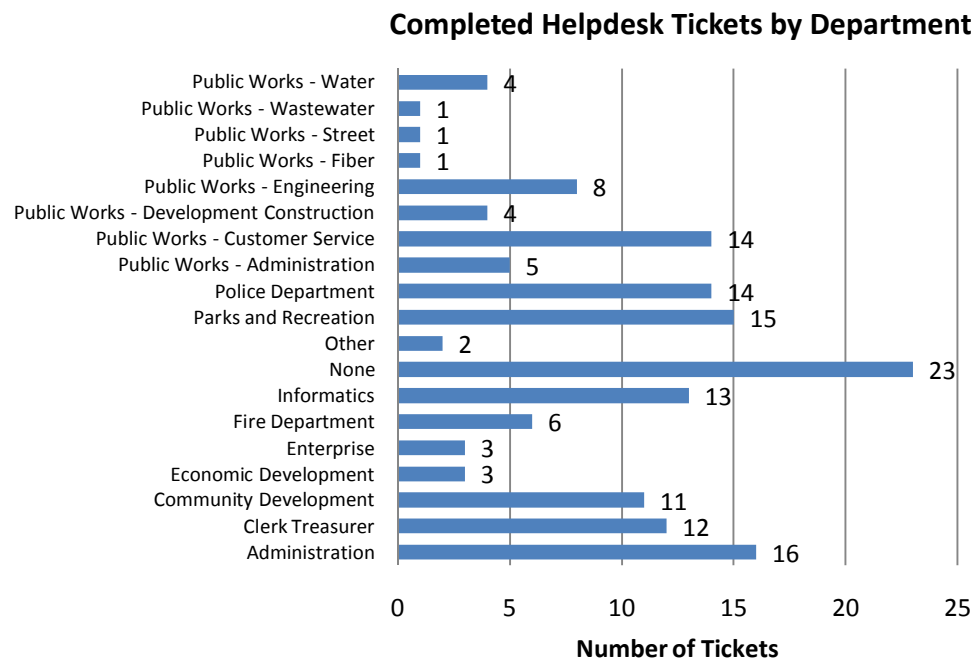
Understanding that each Division of Informatics will work with the other Divisions in cooperation towards completion regarding many of the below listed initiatives. In April of 2009, the Westfield Department of Informatics has initiated, progressed through, and/or completed the following:

Technical Operations:

- Eyes @ Westfield: demo, discussion, building, troubleshooting
- NetMotion VPN: Researched, downloaded, planned
- Office Communication Server: Researched
- Council Technology needs: Met with Councilman Horkay, reviewed functionality, consulted on planning and deployment
- Police Mobile-Vision Project: Initiated, researched hardware options and pricing.
- Hoosier Heritage Port Authority Technology Oversight Board: Initiated and executed management partner RFI process
- Datacenter Relocation Project: Finalized hardware installation at IQuest, preparation for firewall migration complete. Firewall Migration scheduled first week of May, billing matters discussed, iPhone VPN specced ready for installation
- Locates on iPhone: BDC/list work, iPhone research, Apple relationship established
- Review Criteria reviewed and critiqued
- Support Issues: Malware breakout, SharePoint issues, WMOS1 disk issues, SharePoint logging fix
- Features added: SharePoint features such as print entire list, PDF search capabilities
- New Projects initiated: Antivirus Replacement Plan, Threat Center development, Mobile Vision, Twitter/Facebook research and discussion
- Virus response and preparedness analysis (conficker/downadup)
- Cross-Train/Assist Brent
- Internet Explorer 8 Download, testing
- Microsoft Enterprise Agreement Software Assurance research, testing
- Ready PC hardware planning, communication, disaster preparedness
- Windows 7 Preparation, planning
- On-call planning, research and support
- iPhone support, troubleshooting and development

- Iphone Disassembly
- Multiple cleanups on DTodd’s computer
- Began restoration of DT’s computer
- ADP shortcut tutorial
- Modify Zoning Web map
- Observe Firewall Cutover
- Iphone research
- Malware issues
- Jamar software troubleshooting
- Netbook setup for DL
- Sharepoint modifications for multiple sites
- Install AutoCad 2010 for LW – other programs
- Pictometry license issue research/fix
- Pictometry optimization
- Setup and deploy two PCs for Engineering
- Norton Ghost research
- Setup SQL DB for BDC
- Keybilling BDC
- Modify Street BDC
- Parcel Update Script Optimization
- Setup computer for interview typing test
- 29 helpdesk tickets.

Production Services:



- ♦ Implemented WEScholar, the City of Westfield's first training and education program. It is a place for employees of the city to go and set up training times on a calendar, sign up for classes, find resources on government operations, GIS, Technology, and Health and Safety. The first WEScholar class took place April 20th. The police department received training on Microsoft Office 2007. In order to accommodate the different shifts, Beth and I taught a class at 9am, 2pm, and 10pm. In total we had 24 people attend the classes. We also created a page on the WEScholar site that is just for Microsoft Office 2007. The intended purpose of WEScholar was not only to foster training and education throughout the city, but to cut down on the number of HelpDesk tickets Production Services receives from the different departments.
- ♦ Addressed 40 new lots (commercial and residential combined)
- ♦ Continuing GPS projects for various departments
- ♦ Maps and posters for various departments
- ♦ Assisted the Storm Water Specialist with the Village Farms storm water marking event by providing maps and GPSed storm structures.
- ♦ Provided maps for the Water department for Hydrant Flushing
- ♦ Updated and digitized WPWD Facilities Mowing Catalog to include correct mowing acreage and facilities.
- ♦ Currently working through an addressing issue on Greyhound Pass. There is no direction on the street, causing confusion with emergency response. Coordination with Hamilton County and the regional post office has been essential and a solution has been created.

Professional Services:

The screen shots displayed below are intended to provide a brief overview of the site's purpose and what has been added/changed in April of 2009. All of the sites have had significant changes. It is still the case that Professional Services has setup weekly or bi-weekly meetings with each department/division where the development of its site, expectations of Informatics and the department itself, and goals/objectives for the site are developed and continually improved upon.



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New Training Information

Submit to PIO

Events

Department Calendar

Contacts

Vendors

Documents and Forms

Forms

My Requests for Support

New

Actions

Settings

Request Title	Created	Created By	Requested For	Description	Status	Notes From Person Responsible
There are no items to show in this view of the "OneForce Support" list. To create a new item, click "New" above.						

IACP News Feed

IACP What's New

Pandemic Flu Response Special Order

2008 Annual Cordlight Vigil For Fallen Law Enforcement Officers To Be Videocast Live Over The Internet On May 13

IACP-JAP 6th Annual Excellence in Technology Award Winners Announced

IACP announces support for Gil Kerlikowske to be the Director of the Office of National Drug Control Policy (ONDCP).

DHS Releases CONFICKER computer worm detection tool

Officer.com News

Officer.com: Top News Stories

Florida Officers Battle Drivers in Legal Street Races

Washington Man Charged in Craigslist Case

Philadelphia to Get \$30M Upgrade for Emergency Radio System

Florida Officers Injured When Car Rams Cruisers

Florida Officer Testifies About Being Shot

FBI.gov Press Release

FBI in the News

Colombian National Arraigned on Charges of Providing Support to the FARC

Texas College Business Manager Sentenced for Embezzlement

Texas Woman Sentenced in Wheelchair Fraud Case

Texas Man Sentenced on Child Pornography Charge

Texas Man Pleads Guilty to Selling Counterfeit DVDs

NOAA News Releases

NOAA's "TsunamiLive" Webcast Takes Students on Virtual Field Trip


NOAA Hurricane Team Embarks on Atlantic Coast Awareness Tour

NOAA's Fisheries Service Proposes Federal Protection for Three Georgia Basin Rockfish Species

National System for Marine Protected Areas Launched by U.S. Departments of Commerce and Interior

Greenhouse Gases Continue to Climb Despite Economic Slump

Westfield Police Department



WESTFIELD POLICE

Office: (317) 804-3200

www.westfield.in.gov/police

"Making a difference, every day"

Vehicle Assigned to Me

Dashboard Description

Vehicle Make	Vehicle Model	VIN
There are no items to show in this view of the "Vehicle Master List" list. To create a new item, click "New" above.		

My General Assets

Dashboard Description

There are no items to show in this view of the "General Assets" list. To create a new item, click "New" above.

My Support History

Request Title	Created	Description
<div> <div>Type of support requested : Records (3)</div> <div>Type of support requested : Technology (2)</div> <div>Type of support requested : Vehicle/Equipment (13)</div> </div>		
<div>Add new item</div>		

Local Radar

National Weather Service Enhanced Radar Image

Indianapolis, IN Radar

Go to: Standard Version

Local weather forecast by "City, St"

City St

Go

Radar Status Message

Adjacent Satellites

Short Range Images

Reflectivity

Base

Loop

Velocity


Base

Loop

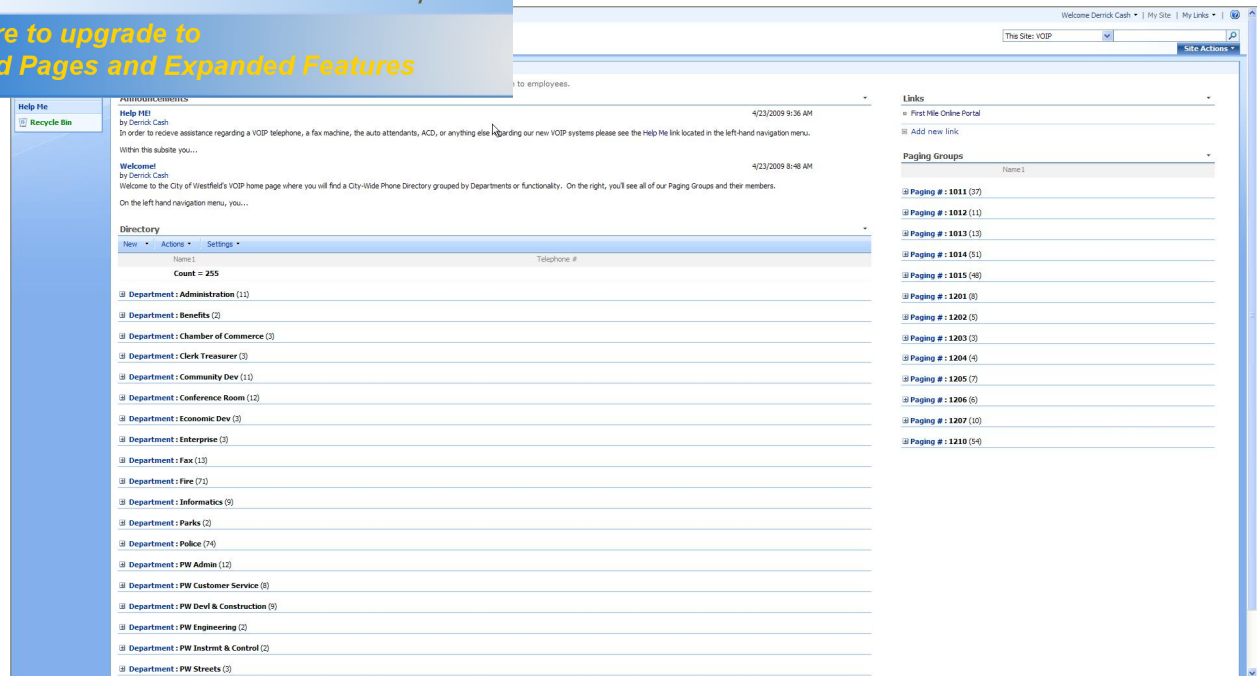
Base Reflectivity

NWS is accepting comments on proposed combined weather and radar displays until May

NWS Indianapolis, IN



OneForce is the intranet for Westfield's Police department. Significant changes have taken place in April, 2009. The highlighted major changes in April were to the processes surrounding requests for records and technical support and Public Information Press Releases. Some of the less significant changes were the addition of a forms library, the ability for the Chief and other interested parties to track internal projects and their status, etc. It is being actively used by Fleet, Records, Public Information Officers, and Technical assistance personnel within WPD. Soon it will also house our Police Department's training requirements and related information as far as who has completed what training. Chief Jowitt, Major Jordan, and Professional Services have implemented most of the features this site will have before Chief Jowitt requests that all of his Police Officers use the site to manage their requests.



Westfield/voip was created in order to assist all of our internal employees in locating each employee's new VOIP telephone numbers, fax and conference room numbers, paging groups, to obtain assistance specifically related to the VOIP systems, and much more. This will provide all of Westfield one place where they can find resources, ask/answer questions, and anything else related to the new VOIP system. Major enhancements were made to the VOIP/Help functionality in April, 2009. Eric Bishop, Tamara Bennett, and Informatics were the primary drivers behind the creation and deployment of this site and its features.



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Indicator		Work Orders	
Status		Title	
Assigned To		Assigned To	
Status		Department : PW-Water (14)	
Status		Work Order Type : Account Change (3)	
Status		Account Change for 7177?	
Status		Account Change for ADLER MICHAEL H 522,031,000 15435 WILDFLOWER LN, 0	
Status		Account Change for ADLER MICHAEL H 522,031,000 15435 WILDFLOWER LN, 0	
Status		Work Order Type : Admin Fee (1)	
Status		Admin Fee for ADLER MICHAEL H 522,031,000 15435 WILDFLOWER LN, 0	
Status		Admin Fee for ADLER MICHAEL H 522,031,000 15435 WILDFLOWER LN, 0	
Status		Work Order Type : Auto debit (1)	
Status		Auto debit for Walsh, Leane (1234) 2706 E 171ST ST	
Status		Work Order Type : Complaints (3)	
Status		Complaints for ADLER MICHAEL H 522,031,000 15435 WILDFLOWER LN, 0	
Status		test	
Status		Complaints for Doe, John (22233212) 123 N UNION ST	
Status		Work Order Type : Customer Leak (1)	
Status		Customer Leak for Lundy, Bill (100) 2706 E 171ST ST	
Status		Work Order Type : Encroachments (1)	
Status		Encroachments for LITTLE LAMB 550,012,000 1609 GREYHOUND PASS, 0	
Status		Work Order Type : Frozen Meter (1)	
Status		Frozen Meter for LITTLE LAMB 550,012,000 1609 GREYHOUND PASS, 0	
Status		Frozen Meter for LITTLE LAMB 550,012,000 1609 GREYHOUND PASS, 0	
Status		Work Order Type : Main Break (1)	
Status		Main Break for Lundy, Bill (100) 2706 E 171ST ST	
Status		Work Order Type : Turn on (2)	
Status		Turn On for 7177?	
Status		Reactivate	
Status		Add new item	

The Customer Service module has undergone some major upgrades. We are implementing a method by which all Work Orders, Service Requests and more can be easily managed and tracked. For the foreseeable future, this site will react as the liaison between Westfield’s Water and Customer Service Representatives. There is much more to come in the future...



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Welcome Derrick Cash | My Site | My Links

This Site: Economic Development

Site Actions

View All Site Content

Home

Calendar

Contacts

Data Lists

Property

Inquiries

Projects

Business Retention

Announcements

Documents

Presentations

Dashboard

Joe's Econ Page

Mayor and Deputy Mayor Page

Director's Page

Recycle Bin

Economic Development's Intranet

Inquiries

New | Actions | Settings

Inquiry Name	Potential Locations	Date Rec'd	Follow-Up
Status: Closed (73)			
Status: On Hold (17)			
Status: Open (74)			
Status: Project (11)			

Projects

New | Actions | Settings

Title/Descr	Assigned To	Task Status	Priority	Follow-Up	% Complete
Task Status: Completed (1)					
Task Status: In Progress (10)					
Task Status: Not Started (1)					

Property

New | Actions | Settings

Property Name	Property Type	Size (sq ft) Available	Acres	Location	Parcel Number	Price (lease)
Property Type: Building (16)						
Property Type: Greenfield (135)						

The Economic Development intranet has received much attention in the month of April. Features, workflows, views, etc were added, edited, tailored to fit the needs of our Economic Development Department. Deanne Ludwig and Derrick Cash were the primary stakeholders in the creation of this site and its content. They plan to present this site (why it was created, what it does for Econ Dev, what the plans are for the future, etc.) to all of the Directors at the next Directors meeting held on May 5th.